



Hassle Free Home Services, Inc.

P.O. Box 59619
Potomac, MD 20859-9619

General Terms

Snow removal will be completed on a Time and Material basis with the following guidelines:

- Snow removal operations will start when at least 2 inches of snow have accumulated on hard surfaces.
- All snow removal is done by hand and we may use portable snow blowers, no truck mounted plows will be used, unless requested by the homeowner.
- If minor storm, less than 6 inches over a 24 hour period, all snow removal operations will be completed within 24 hours of end of storm.
- If major storm, greater than 6 inches, several cleans may take place during the storm, however, no time guarantees will be given on the snow removal as we may have to wait for roads to be cleared prior to continuing snow removal operations.
- A one hour minimum charge will apply to all jobs.
- At time of clearing, an ice melt and abrasive mix may be applied to shoveled surfaces, at the request of homeowner.
- Only cleared areas are the hard surfaces in the front of the home, we will not be clearing snow to the rear of the home, unless the primary access point to the home is on that side.
- All snow that is removed from the hard surfaces will remain on the property and will not be removed without an additional cost.
- For Non Hassle Maintenance Customer, we will require a credit card number at the time of the request for service.
- If we are not informed that the snow has been removed and we arrive at the house, a one hours charge will be applied.

Cost per Hour - \$110.00

Includes a three person crew. If a smaller crew, will be decreased based on number of personnel.

Ice Melt and Abrasive - \$55.00

Application will be applied at time of removal only. If requested separately, an additional 1 hour charge will be added to the cost.